

Directions: Print and cut apart the scenarios and conflict management styles. With youth in groups, give them a scenario and a conflict management style. Youth will solve the conflict using the assigned style. Depending on time, youth may report back to the class or role play. They should discuss whether the assigned style would be the best way to solve the issue. If not, what style would be best and what would that look like?

Scenarios:

Attendance and tardiness have become a serious issue at ABC High School. The school has implemented consequences, but the Student Council would like to try to deal with the problem proactively. Diane thinks a morning coffee shop would be a great solution and a fundraiser. Daniel thinks this would be way too much work and really doesn't think it would help get students to school on time. **How can you work to resolve this conflict?**

The Student Council would like to sponsor a test prep class for the ACT test. Two comparable companies have presented their programs to the council. The council is divided on the company it prefers. **How do you solve this conflict?**

Students are complaining about not having an open campus for lunch. George, a Student Council member, has suggested the council address the School Board on this issue. Julie is very much against this proposal. She does not think the campus should have an open campus lunch. **How can this disagreement be solved?**

Sally has proposed a service project to her 4-H club leader. The project is a huge time commitment and would take considerably more than a year to complete, as well as substantial fundraising to support the effort. The end result would make a major impact on the community. Her leader does not want to support the project and is trying to talk her into something much smaller. **How do you handle this conflict?**

Conflict management styles:

Avoiding — denying a problem exists

Accommodating — giving in to the other point of view

Problem solving — finding a solution that makes everyone happy

Compromising — everyone has to give up something

Competing — someone wins and someone loses